

Design Changes I



Team: 0b100

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Original Design
The user would type a phrase into search, select from the multi-select filter options, then hit Enter or Search
New Design
When a user types in a search phrase, they will have to hit enter before the filters open. They will have to select filter options or close the filter menu before they can access the results
Rationale
The steps are in a more logical order now

Original Design
The categories—People, Buildings, Addresses, Stories, and Records—would show a number by their title, indicating the number of results that each category has pertaining to that search phrase
New Design
The categories will have a Top Results category which will show the top ten results from any of the original concept categories. Clicking on a Top Result option will open up the result the same way any of the other categories will
Rationale
Top Results will save time if the search phrase is accurate enough

Original Design
The user could open any one of the categories, or more than one, to look at the results.
New Design
Any category that does not have a number will also be shadowed and locked, so that the user can see a clearer distinction. The user can only open one category at a time
Rationale
This minimizes confusion and saves on scrolling space

Original Design
If an error occurred, there would be a large pop-up with an error message. The message assumed user error and asked the user to try the search again
New Design
The error message has now been moved to the Top Results category, which automatically opens to display the message. There are now two different message options. One is for user error and bids them to try the search again or try a new one, while the other is for server error and asks the user to reload the page. The latter has a button to refresh the page beneath the message. The former has a link to the relevant help section on the new help menu design.
Rationale
Allows for better advice to the user instead of always assume it to be user error

Original Design
The help features were left unchanged, presuming that the user would be fine with just the link to a walkthrough video
New Design
The design plan includes an updated menu, which fills up practically the whole page. On the one side, there is a menu that offers specific tasks or situations so that the reader can navigate to the correct section by clicking on that menu item. On the other side, there is a video and a paragraph of description

Rationale
Gives user better advice